



Quality of Service Evaluation Survey

Company: _____ Contact: _____ Date: _____

Your feedback to us is **invaluable** and we would therefore be grateful if you could **provide feedback** to the following points below, thank you.

	Strongly Disagree	disagree	Neither Agree nor disagree	Agree	Strongly agree
1. KPJ Recruitment demonstrate a good knowledge of our requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. KPJ Recruitment's response is prompt and professional	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Effective communication exists between KPJ Recruitment and ourselves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. KPJ Recruitment provide accurate and comprehensive information about candidates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. KPJ Recruitment's administrative systems (invoice etc.) are effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. KPJ Recruitment deal promptly and satisfactorily with any issues we raise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. KPJ Recruitment provide candidates who meet our expectations in terms of skills and work attitude	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please add any further **comments** you wish to make about KPJ Recruitment's service:

I would like to **receive further information** about recruitment in the following areas:

Office Services: Industrial Services: Trades: Technical: Permanent staff:

Signature: _____ Name: _____

Position: _____ Tel No: _____

Thank you for taking the time to complete our survey!